

What to do if you have any concerns

If a parent has a concern regarding provision, in the first instance they are encouraged to work in partnership with the school to try and resolve the issue.

POLICY FOR QUERIES, CONCERNS AND COMPLAINTS

RE: CURRICULUM

The following procedure should be followed:

1. Contact class teacher.
2. Contact Principal.
3. Specify the complaint in writing for the Chairperson of the Board Governors.
4. Request that the matter be considered by the Education Authority complaints Tribunal for curriculum matters.



Refer to School Parental Complaints Procedure

Parents are advised annually of the Education Authority Information and Advice Service and the Dispute Avoidance & Resolution Service (DARS)